



HIGH SPEED INTERNET UPDATES

OPTIMUM HIGHSPEED INTERNET CONTACT INFORMATION

1. You can contact Optimum at resibulkncwv@alticeusa.com. This is the preferred communication as *these are tracked*, and that way Optimum can ensure that they get care for you as soon as possible. Also, if it's urgent, please place a read-receipt on the email so the team will know its urgent.
2. As a second form of communication, you can call 877-409-1583. You will need your account number and access code if possible. That information is listed on the bill and can be utilized from your online statement as well.
3. As a third form of communication when options 1 and 2 are not successful, Jason Davis is the Vice President for Optimum and has agreed that any resident can call him at 910-408-6895 and he will make sure each call is returned within 24-48 hours!

EROSION

- We are aware of some erosion on West Christy Trail and the Optimum Field Service team is working on correcting any issues.

CABLE BOXES (GREEN BOXES)

- A technician from Optimum will be driving the roads of Holly Forest over the next few weeks to identify any issues. There are still several areas that need the temporary lines to be moved into the conduit. In these areas the boxes are not able to close completely due to the lines coming out of the bottom.

EXPOSED CABLE LINES

- We gave a list of addresses that we have been made aware of that still have exposed lines. Optimum is making plans to come back and bury those lines.

OPTIMUM HOMEOWNER NOTIFICATION

- Optimum has a policy of notifying the homeowners at least 24 hours in advance of coming out to the property to ensure that homeowners are aware of any scheduled visits and have the opportunity to make necessary arrangements.

If you are experiencing any issues with your high-speed internet installation, exposed lines, erosion, wish to sign up for service, or have any questions or areas of concern to report, please use the methods above to contact Optimum and make them aware. It is important to reach out to Optimum using the provided contact methods in order to ensure that your concerns are addressed promptly and accurately.

SOCIAL COMMITTEE

- We are excited to announce the formation of a new social committee at Holly Forest! This committee will be responsible for organizing several social events throughout the year, aimed at bringing homeowners together for a fun and memorable time.

If you have a passion for event planning and would like to get involved, we encourage you to join our committee. As a committee member, you will have the chance to contribute your ideas and help plan various social events. Whether it's a summer barbecue, a holiday party, or a neighborhood picnic, your creativity and enthusiasm will be greatly valued.

To express your interest in joining the social committee, please reach out to Jennifer Gainey at jennifer.gainey@capitalvacations.com.

We look forward to hearing from you and working together to make Holly Forest an even more welcoming and enjoyable place to live.

Let's make lasting memories and forge new friendships through our social events!

SPEEDING

Driving safely is of utmost importance when navigating the roads within Holly Forest. **The speed limit throughout Holly Forest unless otherwise posted is 25 MPH.** With a diverse mix of people, dogs, and children actively using the roads for walking and other activities, it is crucial that all residents and visitors adhere to responsible driving habits.

The Importance of Driving Responsibly

Driving at an appropriate speed not only ensures the safety of pedestrians and other road users but also helps maintain a peaceful and harmonious community environment. By following the speed limits and exercising caution, we can collectively create a safe and enjoyable atmosphere for everyone.

Potential Risks of Speeding

Speeding poses significant risks to both drivers and pedestrians. Even a slight increase in speed can compromise reaction time, making it difficult to avoid accidents. Moreover, excessive speed can result in severe injuries or fatalities in case of a collision. By driving responsibly, we can minimize these risks and protect the well-being of everyone in our community.

Considerations for Pedestrians

HOA roads are often frequented by residents of all ages, including children and individuals with pets. It is crucial to be mindful of their presence and prioritize their safety. By adopting a responsible driving approach, we can ensure that pedestrians feel safe and comfortable while navigating the community roads.

Tips for Responsible Driving

1. Adhere to posted speed limits: Always drive within the designated speed limits to ensure the safety of pedestrians and other road users.
2. Be vigilant and observant: Stay alert to your surroundings, especially when driving through residential areas. Keep an eye out for pedestrians, pets, and children who may unexpectedly enter the road.
3. Maintain a safe distance: Leave ample space between your vehicle and pedestrians, allowing them to move freely and safely.
4. Use turn signals: Signaling your intentions well in advance helps pedestrians anticipate your actions and ensures a smoother flow of traffic.
5. Observe traffic signs: Pay attention to stop signs, crosswalks, and other traffic control measures to maintain order and protect pedestrians.

As responsible members of our HOA community, it is our collective duty to prioritize safety on the roads. By driving responsibly, adhering to speed limits, and being considerate of pedestrians, we can create a secure environment where everyone feels safe. Let us all work together to make our HOA roads a pleasant and secure place for everyone to enjoy.

DOG OWNERS

As a responsible dog owner within Holly Forest, it is important to adhere to certain guidelines in order to maintain a harmonious environment for all residents. By following these guidelines, you can ensure that your dog does not become a nuisance to your neighbors and that everyone can enjoy a peaceful living space.

Clean Up After Your Dog:

One of the most crucial responsibilities of a dog owner is to promptly clean up after your pet when they go to the bathroom. This not only helps to keep the common areas and roadways clean and hygienic but also shows respect for your neighbors and the overall community. Always carry waste bags with you during walks and dispose of them properly.

Keep Your Dog on a Leash:

To ensure the safety of both your dog and others in the community, it is essential to keep your dog on a leash at all times when outside your home. This minimizes the risk of your dog running off, approaching other residents without their consent, or causing any harm. By keeping your dog securely leashed, you demonstrate responsible ownership and help maintain a peaceful atmosphere.

Avoid Leaving Your Dog Unattended and Barking Endlessly:

It is important not to leave your dog outside unattended, especially if they have a tendency to bark excessively. Continuous barking can be disruptive to your neighbors and become a source of annoyance within the community. Make sure to provide appropriate shelter and comfort for your dog indoors. If your dog tends to bark excessively, consider training techniques or consult a professional to address this behavior and minimize disturbances.

Respect Your Neighbors:

Being a responsible dog owner also means being considerate of your neighbors. Remember that not everyone may be comfortable around dogs or may have allergies or fears. Always be mindful of others' personal space and try to avoid allowing your dog to approach or jump on them without their consent. Additionally, if your dog has a habit of being overly boisterous or aggressive, take necessary measures to prevent any potential incidents and ensure the safety of those around you.

OUTSIDE BURNING

All short-term renters, defined as those renting for less than 30 consecutive days, are strictly prohibited from using any outdoor wood burning firepits. This policy has been implemented to ensure the safety and well-being of all individuals staying on the property.

Wood burning firepits can pose a significant risk of uncontrolled fires, especially when used by individuals who may not be familiar with their proper operation and safety protocols. By disallowing the use of wood burning firepits for short term renters, we aim to minimize the potential hazards associated with open flames and reduce the likelihood of accidents or property damage.

However, short term renters are still welcome to enjoy the ambiance and warmth of a gas fire pit. Gas fire pits provide a safer alternative to wood burning firepits as they eliminate the need for firewood, thus reducing the risk of sparks and embers. Additionally, gas fire pits are easier to control and extinguish, ensuring a safer experience for all users.

ECC (Environmental Control Committee)

It is important to familiarize yourself with the policies, procedures, covenants, and restrictions that are attached to your deed. These forms can be found at www.hoahollyforest.com. These guidelines help maintain the integrity and aesthetics of the community. **One key aspect to note is that any exterior improvements, such as painting, tree removal, landscaping, or paving, must be approved by the ECC (Environmental Control Committee).** To proceed with these improvements, you need to obtain a permit, which will be issued to you by the management company, Capital Vacations. The Capital Vacations office is located at 127 Cherokee Trail, Sapphire, NC 28774 next door to the Red Bore Golf Links pro shop.

To ensure a smooth process, all requests for exterior improvements must be submitted through the management company. This allows for proper documentation and efficient communication between the property owners and the ECC. By following this procedure, you can ensure that your desired changes meet the community's standards and adhere to the established guidelines.

It is important to note that engaging in any exterior improvements without prior approval and the necessary permit may result in penalties or the requirement to revert the changes. Therefore, it is highly recommended to seek approval and obtain the required permit before proceeding with any exterior improvements.